# Accessibility Guide for Springfield

#### **CONTACTS**

4 Victoria St, Windermere LA23 1AB +441539455501 stay@laik.co.uk www.laik.co.uk



Welcome to Springfield located in Windermere. We are committed to ensuring that all our guests have a comfortable and enjoyable stay. This accessibility statement provides a detailed description of our self-catering accommodation's accessibility features to help you determine if our property meets your needs.

#### AT A GLANCE

Springfield Park View Windermere LA232BH

## Travel by public transport:

You can get to Springfield by bus.

# Travel by taxi:

- Lakeside <u>01539 239239</u>
- Ace 01539 445 445

## Hearing:

• The TV have subtitles.

#### Visual:

• We have information in large print.

### General:

• Staff are available 24 hours a day.

# **Arrival and Parking:**

- Parking is available on a private driveway accommodating up to 1 car.
- Please note the space is tight but there is plenty free on street parking on Park Road.

## Main Entrance and Reception:

- The main entrance has 3 steps. There is no lift and no ramp.
- The property is accessed via a main entrance that leads directly into a spacious hallway, facilitating easy access to the main living areas.
- The main door is side hung and manual.
- Main entrance is via front porch. Double doors to the rear of the property provide another entrance which can be accessed from the outside.

## **Accommodation Layout:**

• Springfield is spread over two floors, with the living area, kitchen, diner, shower room+WC on the ground floor, and an additional bathroom and and three bedrooms upstairs.

#### **Bedrooms:**

- There are three well-appointed bedrooms. All upstairs: two double (king-size) and one twin with two single beds that can be
- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are LED.
- All bedrooms are non-smoking.
- All bedrooms have hard floor.
- Feather bedding in king size rooms and non feather bedding in the twin room.
- The bedrooms and bathroom upstairs has 15 steps.
- We have a bathroom with a separate shower.
- We have a bathroom with a bath/shower.



Upstairs: Family bathroom with a bath shower.



Downstairs: WC and shower

#### **Bathrooms:**

 The property includes two bathrooms: a family bathroom with a shower/bath and an a downstairs shower room on the ground floor.

# Self catering kitchen:

- The modern, fully-equipped kitchen is located on the ground floor, integrated into an open-plan area with the dining and living room.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- From the main entrance to the dining room, is one level access.
- Dining table in located in the open plan lounge/diner.





Springfields open plan dining /sitting area Springfield kitchen with a dining area

# Public Areas - Hallways, Stairs, Landings, Corridors:

- The hallway and living areas on the ground floor are spacious, allowing for easy mobility.
- Access to the upstairs bedroom is via stairs, which may pose challenges for guests with mobility issues.

# Garden/Terrace:

• The garden features one level sitting area.

## ADDITIONAL INFORMATION:

We are committed to ensuring a comfortable stay for all our guests. Please contact us if you have specific needs or questions about our accessibility features.

We are continually looking to improve our facilities and will consider any feedback from our guests regarding accessibility.

Guide last updated: 06 March 20234

