Accessibility Guide for Yewbeck

CONTACTS

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Welcome to Yewbeck, located in Windermere. We are committed to ensuring that all our guests have a comfortable and enjoyable stay. This accessibility statement provides a detailed description of our self-catering accommodation's accessibility features to help you determine if our property meets your needs.

AT A GLANCE

Yewbeck Thornbarrow Drive Windermere LA23 2EP

Travel by public transport:

You can get to Yewbeck by bus.

Travel by taxi:

- Lakeside <u>01539 239239</u>
- Ace 01539 445 445

Hearing:

• The TVs have subtitles.

Visual:

• We have information in large print.

General:

• Staff are available 24 hours a day.

Arrival and Parking:

- Parking is available on a private driveway accommodating up to 4 cars.
- Please note there's a steep slope leading to the house from Lake Road; caution is advised.

Main Entrance and Reception:

- The main entrance has 1 step. There is no lift and no ramp.
- The property is accessed via a main entrance that leads directly into a spacious hallway, facilitating easy access to the main living areas.
- The main door is side hung and manual.
- Main entrance is via front porch. Double doors to the rear of the property provide another entrance which can be accessed from the outside.

Accommodation Layout:

• Yewbeck is spread over two floors, with the living area, kitchen, diner, and two bedrooms located on the ground floor, and an additional bedroom upstairs.

Bedrooms:

- There are three well-appointed bedrooms. Two downstairs: one double (king-size) and one with a zip and link bed that can be configured as two singles or a super king. Upstairs hosts one double (king-size) bedroom.
- Bedrooms downstairs are more accessible for guests who cannot use stairs.
- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are LED. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- One bedroom has fitted carpets.
- Feather free bedding
- The bedroom up stairs has 8 steps.
- One bedroom is ensuite.
- We have a bathroom with a separate shower.
- We have a bathroom with a bath.



Family bathroom with walk in shower and seperate bath



Ensuite to bedroom 2 with walk in shower

Bathrooms:

- The property includes two bathrooms: a family bathroom with a shower and bath and an ensuite shower room on the ground floor.
- Access to bathrooms is step-free.

Self catering kitchen:

- The modern, fully-equipped kitchen is located on the ground floor, integrated into an open-plan area with the dining and living rooms, ensuring wheelchair-friendly navigation.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- From the main entrance to the dining room, there is level access.
- Dining table in located in the open plan lounge/diner. Breakfast bar with seating in kitchen area.



Yewbecks open plan dining /sitting area



Yewbecks kitchen with breakfast bar and a dining area

Public Areas - Hallways, Stairs, Landings, Corridors:

- The hallway and living areas on the ground floor are spacious, allowing for easy mobility.
- Access to the upstairs bedroom is via stairs, which may pose challenges for guests with mobility issues.

Garden/Terrace:

- The garden features beautifully landscaped levels with a stream. While it offers stunning views and areas to relax, the multi-level nature and high walls may not be suitable for unsupervised young children or guests with mobility issues.
- The garden's terraced areas are accessed through the house or via outdoor steps.

ADDITIONAL INFORMATION:

Accessibility equipment:

- We have an area to charge mobility scooters and battery powered wheelchairs.
- Mobility equipment can be charged by the entrance porch or at the rear of the property via the double doors into the dining area.
- You can hire mobility equipment from South Lakes Mobility by calling 01539 734600.

We are committed to ensuring a comfortable stay for all our guests. Please contact us if you have specific needs or questions about our accessibility features.

We are continually looking to improve our facilities and will consider any feedback from our guests regarding accessibility.

Guide last updated: 06 March 20234

